

# TOGETHER, **WE ARE**



*2020 Annual Report*

# 2020 STATE OF THE AGENCY

*Joy Erickson, President*



It's safe to say that 2020 was one of the most challenging in memory. If there is a silver lining to the COVID-19 pandemic it is what we learned about ourselves, our

resourcefulness, and what it truly means to be a social service agency. JFS staff mobilized immediately to address the COVID-19 crisis, adapting its programs to meet the growing needs of the community in a time of crisis.

Families in our community have experienced extraordinary challenges due to the pandemic. Thanks to the incredible support from the community, JFS has been able to help families avoid eviction and remain in their own homes, feed their children, care for loved ones, and so much more.

Since April 2020, JFS has provided over \$1,000,000 in emergency financial assistance to people in Park City and Salt Lake who faced urgent needs due to the pandemic. Unable to pay rent or utilities, JFS stepped in with emergency payments. The generous support of the Park City Community Foundation, Park City Municipal Corporation, Summit and Salt Lake

Counties, the State of Utah, and generous individual donations allowed us to help hundreds of people through dire times.

Our work is far from over. Re-entry into our new office space in Salt Lake City and the re-opening of our Park City office will take time. As we all come together again, it is the health and safety of our staff, volunteers, and the people we serve that remain paramount.

I will be forever grateful for the opportunity to have served as JFS president during such challenging times and with such amazing colleagues. Thank you all!

Please continue your generous support in 2021 and beyond. It is the only way that JFS is able to continue to meet the needs of individuals and families in our community when they're facing some of life's toughest challenges.

With gratitude,

Joy Erickson  
President

A handwritten signature in dark ink, appearing to read 'Joy', written in a cursive, flowing style.

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Ellen Silver, LCSW

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## TRISHA J. WORTHINGTON COMMUNITY SERVICE AWARD



The Trisha J. Worthington Community Service Award is given annually by the Park City Community Foundation (PCCF) to an individual who has been generous with their time and talent to both charitable and community endeavors.

The 2020 recipient, Ellen Silver, was honored for her tireless work to ensure that residents who lost jobs and were significantly impacted by Covid-19 continued to have the resources to remain in their homes and feed their families.

This award recognized Silver's valuable contributions as an essential part of enhancing the greater Park City community. As the founding Executive Director of PCCF, Trisha J. Worthington inspired others with the spirit of service and philanthropy. She brought life to the idea of a community foundation in greater Park City in order to have an organization that enhances philanthropy in all aspects for our community.

"I'm extremely proud and honored that Ellen was nominated and selected for this award. This has been a challenging several months for many people and Ellen's team has strengthened our community during these difficult times," Worthington said. "Her dedication to individuals and families of all backgrounds has been vital during the Covid-19 pandemic."

*Park City Community Foundation*

# 20 20 IMPACT



1,492

families kept in their homes  
with emergency assistance

SEVEN HUNDRED  
clients + 3,700

hours for our Affordable Mental Health Counseling program. We transitioned to in-home assessments virtually and it is working out very well. Clients are connected to care management and other JFS and community programs, which allow them to remain in their own homes and communities for as long as possible.

8,856  
individuals

provided with food by  
our Alex & Sally  
Lebwohl Food Pantry  
in 2020.

100+

people in Park City  
were provided with  
affordable counseling.

\$969,345

in Emergency Assistance  
funds distributed

# MIND BODY SKILLS

changed to a virtual format and ran two 9-week groups and two 5-week groups between April and December — doubling our normal capacity. All groups were filled.

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## 511

participant hours of caregiver support groups.

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## 711

participant hours of singing in weekly Gleeful Choir sessions.

## LUNCH BUNCH

groups continue meeting and providing mutual support via Zoom. There are currently five groups with ten members in each.

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## 70

hours of dementia-friendly activities provided

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## 50

people provided with case management through phone or email, plus 19 caregivers received support and comfort via phone.



# CLIENT STORIES



S.J. has been coming to JFS for counseling since December 2019. She's a young mom who was working part time and raising a three-year-old and a six-year-old.

Her husband has a full time position, but they were having a hard time making ends meet. S.J. struggled with anxiety and came to JFS to work on coping skills and managing the anxiety that sometimes felt crippling.

S.J. was doing well in March when the pandemic first hit. However, she soon lost her job and her level of anxiety was heightened due to financial stressors, as well as health concerns for her family.

The sense of isolation required to keep her family safe also weighed on her. Her husband has continued to work, with a significant reduction of hours.

Thanks to JFS's rapid transition to online counseling, SJ was able to continue to meet with her therapist. She and her family have also received support from JFS in securing food and rental assistance.

Her husband was recently reinstated to his full time employment, relieving some of their financial burden.

While SJ still has work to do to address her mental health, she is committed to the process and grateful for the emotional and financial support that JFS provides.

Many clients were reluctant to transition to telehealth at the beginning of the pandemic. However, the telehealth counseling program was soon in great demand.

One client, Stefany, acknowledged that if she stopped counseling as the pandemic began, she might lose the progress she had made with her anxiety.

Stefany expressed gratitude for having the ability to attend weekly counseling, giving her the reassurance that at least one thing would remain consistent in her life during the pandemic.

Sadly, during one of her counseling sessions, Stefany expressed financial concerns over her ability to pay rent. Stefany was a single mother who had lost her job as a housekeeper. Her cleaning services were no longer needed at the houses she had worked at for many years.

Stefany was at a loss for words and started to cry when she found out that JFS would continue to provide free weekly counseling, as well as provide rental assistance.

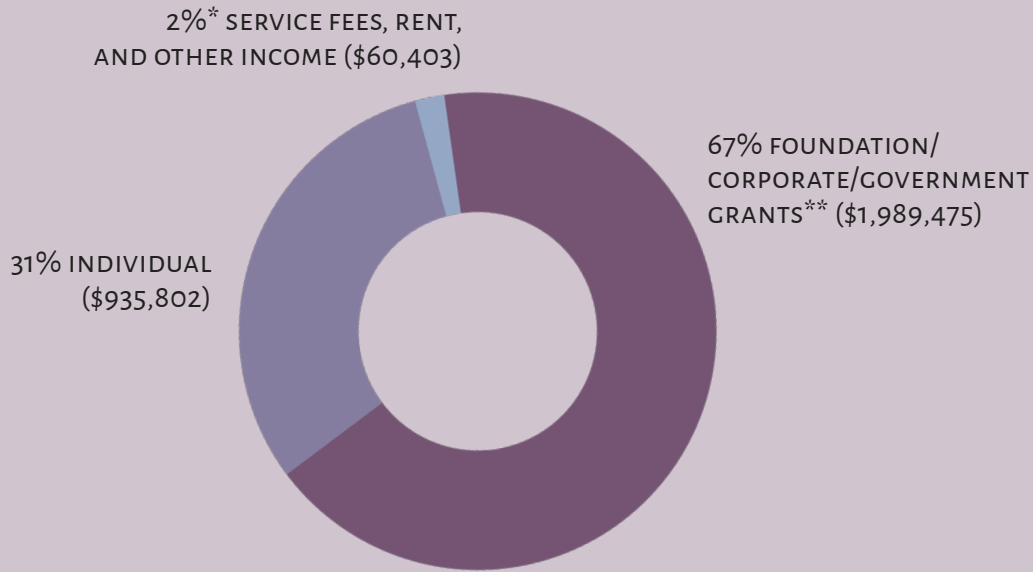
“I sincerely don’t know what I would do without you all,” Stefany said. “You and the agency have always been there for me.”



**“I SINCERELY DON’T  
KNOW WHAT I  
WOULD DO WITHOUT  
YOU ALL. YOU AND  
THE AGENCY HAVE  
ALWAYS BEEN  
THERE FOR ME.”**

# 2020 FINANCIALS:

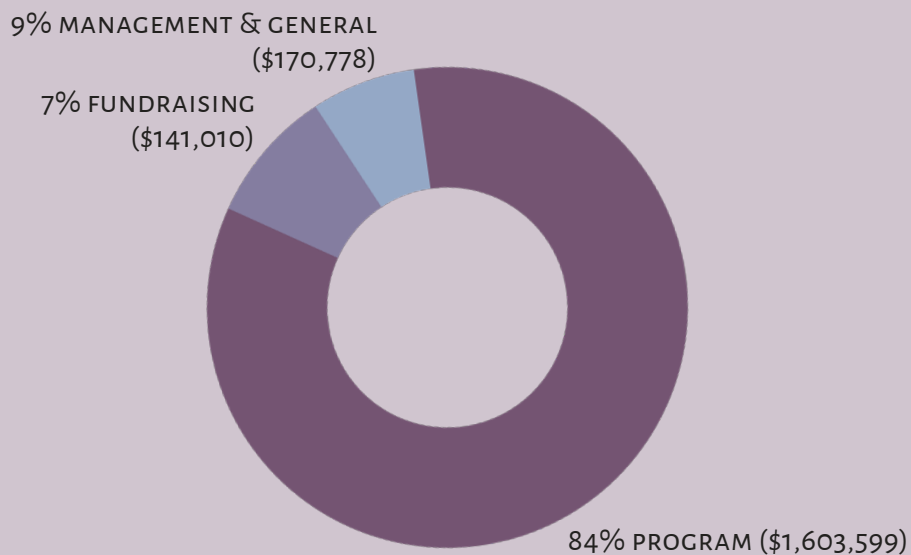
INCOME: \$2,985,680



\* Includes \$10,800 for office space subletted to counseling services in Park City pending planned JFS growth.

\*\* Includes \$151,145 in in-kind donations.

EXPENSE: \$1,915,387







## **WE ARE THANKFUL FOR OUR FOUNDATION & CORPORATE PARTNERS:**

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American Express Center for  
Community Development

Bishop's Storehouse

Daniels Fund

Deseret Industries

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Sorenson Legacy Foundation

Smith's Inspiring Donations

State of Utah Emergency Food Network

United Jewish Federation of Utah

Utah State Legislature and the Department of  
Heritage & Arts/Division of Multicultural Affairs

Utahns Against Hunger

Utah Food Bank

## **THROUGHOUT THE COVID-19 CRISIS, JFS WAS ABLE TO RESPOND RAPIDLY AND STRATEGICALLY TO WHERE THE NEEDS WERE GREATEST, THANKS TO THE GENEROUS SUPPORT FROM THE FOLLOWING:**

The Jarvis & Constance Doctorow  
Family Foundation

The Richard K. and Shirley S.  
Hemingway Foundation

Park City Foundation

Park City Community Foundation

Park City Municipal Corporation

Salt Lake County Community Partners Grant Program

Salt Lake County

Summit County

United Way of Salt Lake

University of Utah Health Plans

# JFS IS EXTREMELY GRATEFUL TO ALL OF OUR DONORS

WITH SPECIAL THANKS TO MEMBERS OF CHAI SOCIETY, WHO MAKE AN ANNUAL GIFT OF \$1,800 OR GREATER



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 Sonnie Yudell  
 Diego Zegarra  
 Amy Zelcer  
 Lizeette Zurita



*\*We regret any mistakes or omissions.*



**Jewish Family Service**  
Caring for all Utahns since 1872

## **JEWISH FAMILY SERVICE OF UTAH**

### **STRENGTHENING INDIVIDUALS, STRENGTHENING FAMILIES, STRENGTHENING OUR COMMUNITY**

Since 1872, Jewish Family Service (JFS) has served the Utah community based on the abiding principle of *tikkun olam*, repairing the world one person at a time. JFS is an inclusive, safe community that provides help to anyone who needs it as they navigate through life's challenges - illness, aging, financial uncertainty, mental health concerns, family problems, and food insecurity. Because of JFS you are never alone.

Anyone, regardless of their ability to pay, can access our services. With offices in Salt Lake City and Park City, Utah, JFS is one of the only agencies along the Wasatch Front offering critical services to those in need on a sliding fee scale. We strengthen individuals and families of all backgrounds through counseling, advocacy, care management, and education.

We take care of those in the community who most need our attention. One phone call to JFS opens access to whatever support is needed, whether immediate, one-time or ongoing. JFS collaborates with Jewish and non-Jewish agencies in our community to broaden our collective impact to help each person receive the right services for their needs. Whether offering affordable mental health counseling to individuals, helping families facing homelessness stay in their homes, providing resources and comfort to older adults so they can maintain a high quality of life, or providing children and families access to fresh and nutritious food, JFS' highly qualified professional staff provides a comprehensive system of care for the whole life situation of our clients. JFS supports, strengthens, and restores hope to all we serve.

### **YOUR LEGACY, OUR FUTURE**

Your legacy gift to JFS helps us enhance lives and nurture spirits for generations to come. Please join us!

Please contact Ellen Silver for more information at [ellen@jfsutah.org](mailto:ellen@jfsutah.org) or (801) 746-4334.



## Jewish Family Service

Caring for all Utahns since 1872

Jewish Family Service works to strengthen individuals and families of all backgrounds through counseling, advocacy, care management, and education.

**495 East 4500 South, Suite 100**  
**Salt Lake City, Utah 84107**  
Phone: 801-746-4334

**1960 Sidewinder Dr., Suite 103**  
**Park City, UT 84060**  
Phone: 435-731-8455

**JFSUTAH.ORG**